

Konop Refrigeration Welcomes a New Owner and President

Green Bay, WI (January 9, 2023): Konop Refrigeration, a commercial refrigeration sales and service provider, announces Skye Caldie as the new Owner and President following the retirement of previous Owner and President, Mark Konop, in September 2022. Konop Refrigeration was started in 1958 by Mark's father, Robert Konop. Over the last 70+ years the company has seen an expansion, both domestically and internationally, from refrigeration sales to include parts sales and national service contracting.

Prior to becoming President, Caldie had been with Konop Refrigeration for 12.5 years, serving in positions of increasing responsibility from Dispatcher, to Supervisor and most recently Office Manager. Caldie has overseen improvements including revamped phone systems, accounting programs, and work order systems. Through her extensive knowledge of the business, she plans to implement changes that improve efficiency while minimizing disruptions.

“My vision for Konop Refrigeration is to continue to provide the best service possible, while maintaining the same family atmosphere with our employees and our customers. We will continue to adapt to the changing landscape of the workplace dynamic while utilizing modern technology to be an extension of our customers' business.”

Caldie has also issued a new mission statement to reflect the vision she has for the future of the business; “to provide our customers with exceptional service in a timely fashion by growing and maintaining a vast service network of technicians across the United States and Canada.”

A message from Skye Caldie, President of Konop Refrigeration:

“While Konop refrigeration has strived to provide outstanding service for our customers, we realize continuous improvements are necessary in order to provide the best service and experience. Our goal this year is to make changes to our service department that will enable enhanced communication, more transparent

service time-frames, and ongoing education for technicians so they can best serve our customer's equipment. Providing clear, detailed and thorough updates to our customers is vital to our business and yours - we understand the impacts a down unit can have. At Konop Refrigeration, our customers are at the forefront of everything we do."

To learn more about Konop Refrigeration, visit: <https://konoprefrigeration.com/>